

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 18th day of December 2018

C.G.No:231/2018-19 /kadapa Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Shaik Mahaboob Basha,
S/o Peera Saheb,
D.No:7/104,
Ranivanam,
Yerraguntla,
Kadapa- Dist.

Complainant

AND

1. AAO/ERO/Yerraguntla
2. AE/Yerraguntla
3. ADE/Yerraguntla
4. DE/Proddatur

Respondents

ORDER

1. Complainant filed a petition before the Forum regarding Rectification of power interruptions.
2. Respondent No: 1 had submitted his written submission to the Forum stating that an Estimate for replacement of damaged poles and damaged cable was prepared and sanctioned and accordingly the work was completed on 15.09.2018. Respondent No: 1 had also enclosed a xerox copy of the complainant statement addressed to Respondent No:1 where in he stated that his grievance was resolved and expressed his satisfaction.
3. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 27.11.2018 at 03.20 PM .
4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the Complainant.

DESPATCHED

DATE

21/12

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